

COMPLAINT FORM

Company name

TAX number

Name and surname of the complainant:

Telephone number:



Product Complaint Details:

Invoice or Stock Issue

Confirmation (CI) number:

Product name/Index/Quantity (e.g. B3P175-EC072-100- 2 pcs.)

* Please note the serial and batch numbers from the nameplate for larger quantities.

DC BRUSHLESS MOTOR	(0181)
B3P190-EC072-002 AC230V 50/60Hz	
95W 0.73A 3570r/min	+ 
CL. B IP44 20211021-2	
Haining AFL Electric Appliances Co., Ltd	

Please answer the questions below and attach the required documentation to review your complaint in detail.

Does your complaint include damage during transport?

If YES, please attach a scan of your transport documents (CMR) or a damage report for courier shipments. Also, include photos of the packaging and the damaged product.

YES NO

Does the complaint relate to missing parts in the package?

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YES NO

Is your complaint about a product defect (e.g. size, faulty operation)?

If YES, please attach a photo and describe the issue in the Customer Comments field.

YES NO

Customer expectations after a positive response to a complaint:

- Replacing a product with a new one
- Free repair
- Reducing the price of the product
- Correcting the invoice and refunding the amount
- Get an extra discount on your next order

Customer Comments: